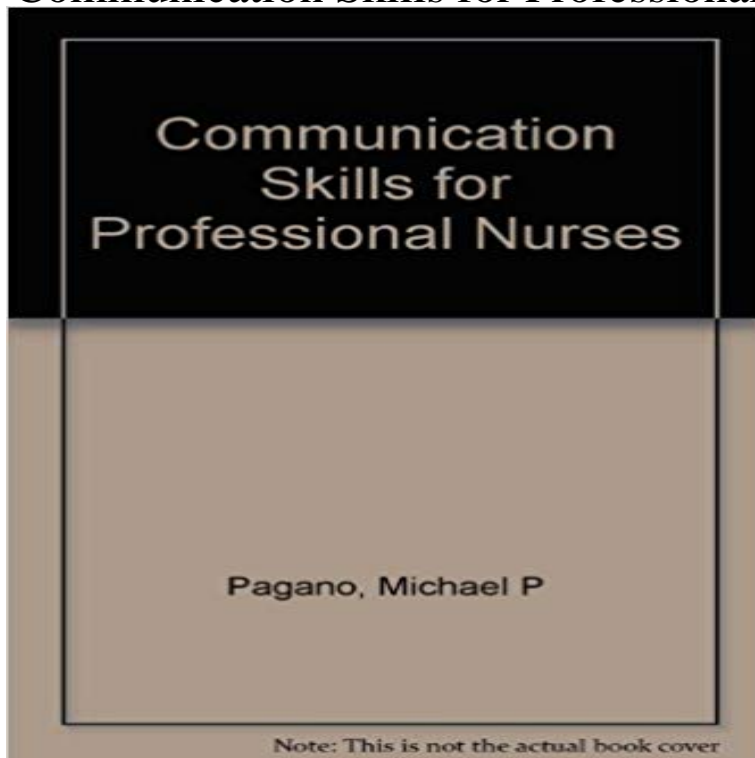


Communication Skills for Professional Nurses



How nurses communicate with other health professionals, persuade patients to comply with medical treatment or document treatment is vital to the treatment of patients. This volume enables nurses to develop proficiency in written and verbal communication to help them demonstrate their competency and credibility to fellow nurses, other health care professionals and patients. The authors discuss the fundamentals of interpersonal communication such as its transactional nature. Scenarios of effective and ineffective communication techniques, with guiding questions and case studies, give nursing students and practicing nurses an opportunity to analyze their own responses to certain situations.

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9780803945562 They focus on verbal, nonverbal and written communication and obviously write with a US nursing context in mind. Much of the USA literature referenced may **Importance of Communication in Nursing UTA Online**

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DEVELOPMENT. CPD. >Page 60. Communication skills multiple choice questionnaire. >Page 61. Jackie Pecks

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