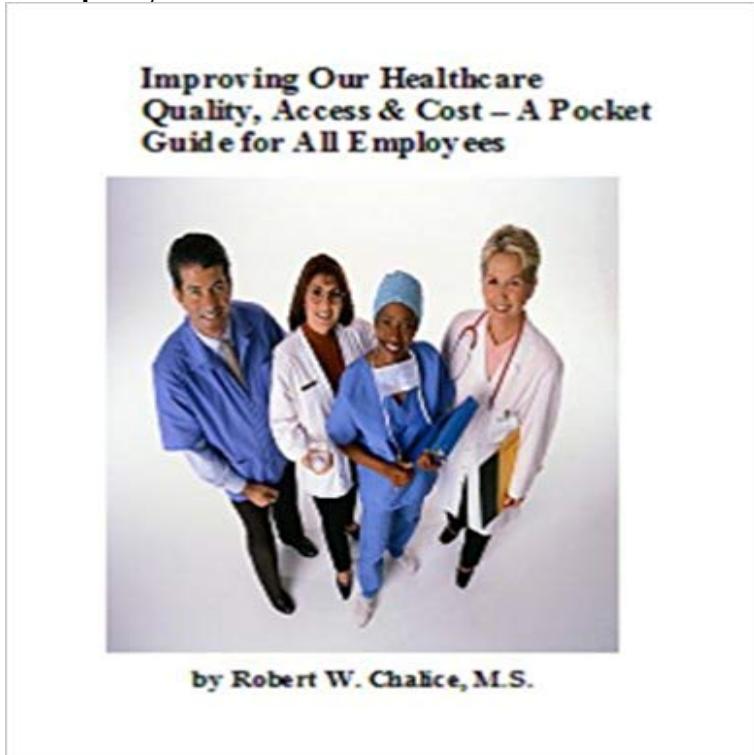


Improving Our Healthcare Quality, Access & Cost - A Pocket Guide for Employees



This pocket guide is intended to be used by employees in your healthcare organization to understand how you jointly improve quality, access & cost. It will help improve quality, access and cost in every part of your organization e.g. hospitals, clinics, nursing homes, home health agencies, etc. Essentially by making some minor revisions to this initial guide you will quickly have a pocket improvement guide tailored to your organization. It is intended for you to update over time to accurately present the true and evolving quality, access & cost improvement plan of your organization.

Please also see the companion book *Improving Healthcare Using Toyota Lean Production Methods - 46 Steps for Improvement* ISBN: 0873897137

at http://www.amazon.com/Improving-Healthcare-Toyota-Production-Methods/dp/0873897137/ref=sr_1_1?ie=UTF8&s=books&qid=1288281689&sr=8-1-catcorr

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